

SASHVETS.COM

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SASH SYDNEY

1 Richardson Place,
North Ryde

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SASH CENTRAL COAST

2 Bounty Close, Tuggerah

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OUR TEAM

Dr Melinda Cowan

BVSc (HONS) FANZCVS (Avian Medicine)

MANZCVS (Unusual Pets)

Dr Melinda Cowan graduated from the University of Sydney in 2007 with first class honours and has experience working in traditional dog and cat clinics, RSPCA wildlife hospitals, and specialised bird and exotic pet practices. Melinda is an Avian Medicine Specialist and a Fellow of the Australian and New Zealand College of Veterinary Scientists. On top of this, she is also a member in the Unusual Pets chapter.

As a veterinarian who solely practices avian and exotic animal medicine, Melinda's extensive expertise and experience allows her to provide specialised medical care, while exceeding the expectations of her clients. Melinda and her staff strive to provide clients with an excellent learning experience, to maximize their skills and knowledge. This focus on client education results in a prolonged quality of life for your pet.

Cassandra Watherston

Cert Captive Animals, Cert VN

Cassie began her nursing career in 2016, where she completed a Certificate III in Captive Animals and Certificate IV in Veterinary Nursing, making her a qualified Veterinary Nurse. Cassie previously worked as a zookeeper with Australian mammals and birds. Cassie has a keen interest and passion for avian and exotics animals and is currently our full time avian and exotics nurse.



Kim Ng

BSc (Bio), Cert VN

Kim completed Certificate IV in Veterinary Nursing in May 2018. She previously worked in Singapore Zoo promoting conservation through education. She currently works as a full time Veterinary Nurse at SASH, with our inpatient care team and avian and exotics team. Kim enjoys exotic veterinary medicine because of the variety of species.



sash

small animal specialist hospital

AVIAN & EXOTICS

AT SASH

At SASH we are dedicated to delivering full-service veterinary care for birds, reptiles, amphibians, rabbits, rodents, ferrets and fish. Our highly skilled team is committed to providing quality medical and surgical care based on your pet's individual needs.



AVIAN & EXOTICS DEPARTMENT

SASH's Avian & Exotics department in Sydney is a full-service veterinary facility promoting the health and wellness of all exotic species of mammals, birds, rabbits, rodents, ferrets, reptiles, and aquatics. Our department offers specialised care in a warm and welcoming environment. Dr Melinda Cowan and staff are dedicated to the primary care of avian and exotic companion animals and to clients in need of a facility that caters to the unique needs of these special pets.

We believe these special pets deserve compassionate veterinarians who have dedicated their careers solely to avian and exotic pet care. We have a customised facility where exotic pets will receive state-of-the-art medical and surgical care in a peaceful and calm environment, free from dogs and cats.

DO I REQUIRE A REFERRAL?

No referral is required although if your pet is currently in the care of another veterinarian, we encourage you to discuss the option for referral with them prior to consultation at SASH.



WHAT IS AN EXOTIC PET?

Typically, anything that isn't a dog, cat is considered an exotic animal! We see all species of birds (parrots, pigeons, ducks, chickens, geese, birds of prey, song birds), rabbits, guinea pigs, rats, mice, ferrets, fish, axolotls and reptiles (turtles, lizards, snakes). We do not see venomous snakes.

MY PET SEEMS PERFECTLY HEALTHY, WHY DO I HAVE TO BRING IT IN FOR AN ANNUAL EXAM?

Most avian and exotic animals hide their illnesses in order to survive in the wild. It is important for the health of your pet to have annual physical exams and lab work to assess signs of illness and prevent future problems. It also gives us an opportunity to share new information with you and discuss any questions that may have come up over the year regarding behaviour, nutrition, or husbandry issues.

WHAT WE OFFER:

Microchipping

We use the smallest and most reliable brand of microchips in the market, so in case of an emergency you can be reunited with your beloved pet.

Wellness exams

Annual exams help us determine if your pet is healthy and help us detect any problems before they turn into an emergency.

Vaccinations

We offer vaccines based on your pet's specific requirements, and we have extensive knowledge of what vaccines are needed for all the different species.

Grooming

We offer grooming for mammals, birds, and reptiles including nail trims and wing trims.

Diagnostic testing

We have cutting edge equipment in-house with which we obtain radiographs (x-rays), serum chemistries, read cytology's, perform bacterial and fungal cultures, and analyse urine and stool samples. Furthermore, we work with multiple laboratories around the country to run specialised tests for your pets.

Surgery

We offer both soft tissue and orthopaedic surgery. We also perform microsurgery, as a lot of our patients are very small.

Dental Care

We are equipped to handle all the dental needs of your pet. From cleanings, to extractions and advanced dental surgery for rabbits.

Pre and Post-Purchase Examinations

Post-Purchase exams are recommended when bringing home a new addition to your home or aviary. This can help give peace of mind that your new pet is healthy and if there are any concerns, that they can be managed early.

Sex identification

Many birds, reptiles and small mammals are either sexually monomorphic (both sexes are physically identical) or can be very difficult to distinguish between male and female. As many physical and behavioural problems are linked to an animal's gender, it is important to know what sex your pet is.

OPERATING HOURS

Monday to Friday 8am to 4pm

After hours emergencies; SASH has a 24-hour emergency and critical care service (VetICU) that have specialised training in avian and exotic animal care.

